# **NBN Unlimited - Business Grade**



Minimum 24 Month Contract

	Basic	Small	Medium	Large
Plan Name				
Monthly Charge	\$69.00	\$79.00	\$99.00	\$119.00
Max Download Speed	Up to 25Mbps	Up to 25Mbps	Up to 50Mbps	Up to 100Mbps
Max Upload Speed	Up to 5Mbps	Up to 10Mbps	Up to 20Mbps	Up to 40Mbps
Data Allowance	Unlimited	Unlimited	Unlimited	Unlimited
Basic Connection Fee*	\$99.00	\$99.00	\$99.00	\$99.00
Modem / Hardware**	\$279.00	\$279.00	\$279.00	\$279.00
Network	AAPT/TPG	AAPT/TPG	AAPT/TPG	AAPT/TPG

#### Service & Plan Availability

NBN Broadband services are not available in all areas or to all premises. The broadband service offered will be determined by what is available at your location. MCS Broadband services are only available at premises which can be physically connected to the AAPT/TPG Network and, in the case of nbn, where connection will be possible within three months based on rollout information provided by the nbn which is subject to change. There may be technical or commercial reasons that affect our ability to connect a service at your address.

#### Hardware & Equipment Needs

You have the option to purchase these plans with an MCS-supplied modem or use your own modem (self-supplied modem). If you choose to purchase an MCS modem, you will need to purchase the device outright when ordering your service. This supplied modem is pre-configured and will automatically connect to your service once activated. This also provides our customer serviced team remote access for ongoing technical support and troubleshooting issues. If you choose to use a self-supplied modem with one these plans, you acknowledge and agree that you can only use it with an eligible plan. It is your responsibility to ensure your self-supplied modem is nbn compatible and can be used with the MCS internet service. Some features such as Wi-Fi and remote access may not be available.

#### **Typical Speeds**

The speed pack included with your plan will depend on which plan you select, subject to eligibility. Depending on what plan you are on and your nbn connection, you may have the option to change to a higher speed pack for your plan. Typical Busy Period Speeds are based on customer averages and are not a guaranteed minimum. If your maximum line speeds are not available during service qualification and you have a FTTN, FTTB or FTTC connection, we'll confirm them when your service is working.

## **Miscellaneous Fees & Charges**

Detail	Cost	
Basic Install (to MDF)	\$99.00	
Full Install (to Comms Room)	\$349.00	
New Copper Fee	\$399.00	
New Development Fee	\$399.00	
Relocation Fee	\$399.00	
FTTC Connection Box Install	\$199.00	
Postage & delivery	\$30.00	

\*All orders require either a Basic or Full Install separate to New Copper or Development

## **Terms & Conditions**

- 1. All prices include GST.
- 2. Best effort product.
- 3. TC4 grade product.
- 4. Mobile broadband redundancy included\*
- 5. MCS is not responsible for configuring BYO modem/router.
- 6. MCS does not support BYO modem/router.
- 7. Unless otherwise stated, a technician is not provided to reconfigure end users' modem.
- 8. MDF access may be required at installation appointments.